

Referring Dentists' Charter

At Chester Cosmetic & Dental Care, we understand that entrusting your patients to another dental practice is a significant decision. We value the trust you place in us when referring your patients, and we are committed to upholding the highest standards of care and professionalism. Our "Referring Dentists' Charter" outlines our unwavering commitment to you and your patients:

OUR REFERRAL PROMISE:

- 1 TAILORED TREATMENT:** We will only undertake dental work that you have specifically requested us to carry out. Your patients will not be able to join our practice for their regular care.
- 2 RESPECT FOR YOUR CLINICAL EXPERTISE:** We hold your clinical judgment in the highest regard. Your treatment plans and recommendations will be honoured, and we will work in tandem with your guidance.
- 3 COOPERATION & RESPECT:** We respect and cooperate with your dental team, fostering a seamless partnership to provide the best care for your patients.
- 4 HIGH STANDARDS OF CARE:** We are committed to providing a consistently high standard of customer care and clinical treatment. Every patient will receive the utmost attention and professionalism.
- 5 COMPASSION & WARMTH:** Your patients will be treated with warmth and compassion throughout their journey with us, ensuring their comfort and well-being.
- 6 COMMUNICATION:** We will keep you informed of any unforeseen changes or challenges that may arise during the course of your patient's treatment, ensuring transparency and collaboration.
- 7 PROMPT RESPONSE:** We welcome and encourage open communication. Any inquiries or concerns you have will be addressed promptly, and we will return your calls and messages without delay.
- 8 TIMELY REPORTING:** We will provide you with a report following the first consultation and a discharge letter promptly after the completion of treatment.
- 9 COMPLIANCE & PROFESSIONAL DEVELOPMENT:** We are fully compliant with all dental regulations and guidelines, ensuring patient safety and quality assurance. Our team regularly engages in professional development and training to stay current with the latest advancements in dentistry.

Our goal is to enhance patient outcomes while maintaining the strong partnerships we have with referring dentists like you. We appreciate your trust in Chester Cosmetic & Dental Care and are dedicated to providing exceptional care to every patient you refer.

REFER A PATIENT HERE



Chester Cosmetic
& DENTAL CARE

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